Transcript

00:00:00 Joe

The shift show captain's log, episode 30.

00:00:04 Joe

In today's episode, Dewayne and Joe take the Starship back to Space Dock for an overhaul and a retrofit.

00:00:10 Joe

This hub of activity for the federation is overdue for structural upgrades, interface enhancements and greater galactic connectivity.

00:00:19 Joe

Join us as we cover the new engineering work, the upgraded communications array, the polished exterior and help us launch this new flagship of the fleet.

00:00:30 Joe

Set a course for new teams.

00:00:48 Dewayne

Hey, buddy, how's it going?

00:00:51 Joe

Hey, Dwayne. It's going good. Yeah, good to be back on back on the.

00:00:55 Dewayne

Mic back on land.

00:00:58

Yeah, that.

00:00:58 Dewayne

Too. We'll talk about that later, yeah.

00:01:02 Dewayne

We'll we'll save that one for the end. Joe's survival and his win.

00:01:07 Joe

I'm looking forward to a chance to talk about I'm going to call this like.

00:01:13 Joe

A house remodeling or a room remodeling of Microsoft 365.

00:01:19 Joe

This is like.

00:01:21 Joe

We we we got this product, it's like 6 years old and you know we need we need an upgrade.

00:01:28 Dewayne

Base lift.

00:01:29 Joe

You know, base lift, new technologies come out.

00:01:34 Joe

Want to get you know some automatic faucets working and triple head showers and things like that? I.

00:01:42 Joe

Want to get?

00:01:42 Dewayne

I'm pretty far down that analogy, aren't you?

00:01:47 Dewayne

What he's trying to say is there's a new version of.

00:01:49 Joe

Teams and with respect to Microsoft 365, I think that's that's like, you know, redoing your entire kitchen. I think this is like a major piece. You spend a lot.

00:02:01 Dewayne

Of time there. Yeah. I mean, if if Microsoft 365 is a collection of apps and teams is.

00:02:08 Dewayne

A way that a lot of people experience those apps.

00:02:11 Dewayne

Then yeah, like an update to that that primary user experience is a big deal, really big deal. So yeah, you're right.

00:02:23 Joe

Hopefully we're going to have a good time talking about it because it's been fun using it. There's been a lot of great new features functionality.

00:02:34 Joe

And it's tossed off some of the old, old technology the way it was created and built. And it's fast and furious.

00:02:42 Dewayne

Now, yeah, fast and furious, like Vin Diesel. Not not as quite as punchy, though.

00:02:53 Dewayne

So the episode, you know, I'm going to, I'm going to back up just a second. Our very last episode, we said, you know, we don't normally talk about things that are out in preview, but we're going to do it for this loop thing. And we talked about loop and here we are again very next episode talking about something that's in preview.

00:03:13 Dewayne

However, I will say the reason why we're talking about it is because it's looming. It's impending, it's just around the corner. If you're not seeing it now, you might be seeing it by the time this episode goes live or, you know, by the end of the month it's September something. So, yeah.

00:03:33 Dewayne

It's it's so close to being in the wild that I feel like even though it's technically in preview, it makes sense to talk about it now, right?

00:03:42 Dewayne

It's kind of a big deal.

00:03:45 Dewayne

But Microsoft's coming out with teams 2.1, which is.

00:03:50 Dewayne

Awesome. I'm excited. What are you most excited about with?

00:03:54 Joe

Teams 2.1 I am most excited about just some, some fit and finish around speed.

00:04:00 Joe

Hmm. Yes.

00:04:04 Joe

There's improved memory usage, so we're getting some reports are twice as fast.

00:04:13 Joe

Half the memory.

00:04:15 Joe

And kind of seeing that happen, that's been I think important. I know some of our some of our users might be on an older laptop. You know as maybe a device they take in the field.

00:04:28 Joe

Having this app being able to still kind of work better on those kind of lower end devices potentially than their desktop is important for.

00:04:37 Joe

Some of our users that's I think that's one key to to start with.

00:04:41 Dewayne

Yeah, that's huge. That's huge. And I just, you know the the engineering that went into this was it was literally a rewrite like from the ground up complete like the framework that like when your house analogy.

00:04:58 Dewayne

It's it's not like just a facelift, it's a we ripped.

00:05:01 Dewayne

Out the foundation.

00:05:02 Dewayne

And started over like we we pulled out and started.

00:05:06 Joe

Took down the cabinets, pull up the floor.

00:05:12 Dewayne

It's kind of.

00:05:13 Dewayne

A big deal. You know the the underlying technology that the actual teams application itself was built upon is brand new and the new technology to your point is way more efficient. This is you know we've.

00:05:31 Dewayne

We've heard, and I you know, we both have seen like teams had a reputation of being kind of a memory hog. And so for users out there, you know, getting into nerdy numbers, running a laptop with, you know, 8 gigs of memory teams would maybe eat half of.

00:05:50 Dewayne

That's that's too much. That's a lot, especially for a a field. Somebody in the field, right. You know, we try to focus on the land grant story, the Edu side of things, and it both in, in public education, it's not uncommon for laptops to not have.

00:06:10 Dewayne

Tons of extra memory, right? They're not all researchers running simulations and stuff like that. They're just folks out in the field, you know, doing their job. And so having 8 gigs of memory and 50% of that being eaten by one program, not a not a good day. So yeah.

00:06:27 Joe

Probably can get back.

00:06:27 Dewayne

That's a huge.

00:06:28 Joe

Probably get back, maybe even some battery life, maybe a few minutes if you're really running that.

00:06:35 Joe

You know, through your entire process out in the field that can help there too, perhaps. Yeah. I just find it to be a crisper interface, just cleaner, polished feel to it.

00:06:49 Joe

Fewer clicks to get to certain things now. There's a few more options that feel like.

00:06:55 Joe

You know, some feedback has helped to bring forward different types of options that are easier to, you know, easier to access or not hidden behind the meatball menu.

00:07:05 Joe

Taking better, taking better use of like the screen, real estate and menus and toolbars, it's been helpful to see.

00:07:14 Dewayne

Yeah, there's definitely a nice refreshing feel to the interface. I I have been running new teams exclusively for the last couple of months. I haven't switched back to classic teams. There are.

00:07:32 Dewayne

You know, let's be transparent here. There are reasons why you might need to switch back to classic teams. We'll put some nerdy links in the show notes if we have any, you know IT pros listening to this, we'll put some links in the show notes to some known issues and things where you may need to switch.

00:07:53 Dewayne

But the good news is the way that this has been made available.

00:07:59 Dewayne

There's just a slider switch at the top left corner of your teams client that makes it so that you can flip back and forth between what we're calling classic teams and new teams. And on my test computer, which is not.

00:08:15 Dewayne

Like a seriously powerful computer, it takes about 15 seconds to switch completely over from old teams to new teams or vice versa. So when you do find yourself in a situation where you have to switch, it's really not that bad. It doesn't put you out. It's not.

00:08:32 Dewayne

Like, it's not like the old school days of a service pack installing on your computer and you were down for an hour. You know, it's it's literally just a.

00:08:39 Joe

Few seconds you're not having to sign out to the app and sign back in or anything like that. So. And for those of you.

00:08:48 Joe

For me, I I've seen the the known issues list and right now it's it's kind of long. But the issues that I experience.

00:08:59 Joe

They're really.

00:09:02 Joe

Very few, I would say only two that come to mind that affect me in some way that I might.

00:09:07 Joe

I might switch over to the classic teams, but typically I will just jump into the web browser and do those couple operations and just stay right in teams 2.0. So I really have been in.

00:09:21 Joe

Early opportunity to get into teams 2.2.1 here. New teams. Yeah. Like he's like you. A few months ago and been running it pretty much exclusively.

00:09:33 Joe

The two.

00:09:35 Joe

As we're talking about it at this point, the two things that I encounter that I still use switch to a browser for is if I want to make an announcement.

00:09:45 Joe

Into a channel and give it a nice banner.

00:09:49 Joe

Give it you know an image of some sort. That's not a custom image.

00:09:51 Dewayne

Custom image.

00:09:55 Joe

Or the templates of images aren't available right now in new teams.

00:10:01 Joe

And you just get a color background, so you can change that and the other one is teams settings like you want to go in there and update.

00:10:08 Joe

The options on a team who can create delete channels, add, remove tabs, those kind of settings. I still jump over to a browser to do those, but those are the only.

00:10:20 Joe

Only two things I find that I administratively or in some way using this that I'm missing.

00:10:27 Dewayne

Yeah. Those so the team.

00:10:28 Joe

Pretty good.

00:10:29 Dewayne

Yeah, that's not too bad. I mean, I I would, I would say the same thing, same thing, the team settings thankfully is not something that I'm in often. So I don't notice it as much when I say like, oh, that's not there. But yeah, you're right. I've I have noticed that and.

00:10:47 Dewayne

Switching back and doing it, then switching back into new teams less than a minute total of time of your life to do that or to your point, if you've already got a browser window open signed in to Microsoft 365, just run teams in the Web browser real quick to to make that change and you're.

00:11:04 Joe

There you go.

00:11:06 Dewayne

The announcement thing. Yeah. Yeah, that, that's that's something that I think is going to be fixed. I mean, this is in public preview, so anytime something's in preview, it's not.

00:11:20 Dewayne

All the way done right? There's more work to be done, so it's expected that it will have the same or more features set than than old teams. Classic teams does. So I think we can expect that to be better in the near future. So it was regarding Anna.

00:11:41 Joe

Yeah. And we'll we'll put in the show notes. There's a nice document from Microsoft that's sort of tracking.

00:11:49 Joe

What's currently available in the app and they and they even track education separate from commercial because of the education specific pieces.

00:11:59 Joe

Are important in the teams, in our organization for education, but they also tell you like what's what's they haven't done yet, some big, you know, big items that aren't yet complete.

00:12:10 Joe

So you'll get an understanding for that. One of them was that I think they just actually.

00:12:16 Joe

Released is a Mac client. Yeah. So that was one that's still showing up on their website right now, but they did just get out on that client and.

00:12:26 Joe

Haven't heard any feedback on that just yet, but that'll be that's good to get the Mac users chance to start trying this out too.

00:12:34 Dewayne

Yeah, there's a there's a site. Super easy to remember, AKA dot Ms. is always like the the prefix, right? The the front end of short links from Microsoft. And if you want to check out information about new teams, really easy to remember. It's AKA.

00:12:55 Dewayne

Dot Ms. Slash new teams and that will take you to the landing page which has access to all kinds of information and this is for.

00:13:04 Dewayne

Both end users of computers as well as IT admins. There are links to flip books that go through new teams and why it's awesome and things that it does better. And then there are also links to documents for administrators to learn and understand how to.

00:13:24 Dewayne

Make this available to your end users and also links to the rollout schedules that will show when this could be available to your end users. If you leave all your admin settings alone and you know you don't go in there and touch them.

00:13:41 Dewayne

There is a uh.

00:13:43 Dewayne

Particular setting for teams update policy and if you leave it at the default, which is called Microsoft controlled, then Microsoft will decide when that toggle shows up and that's that's coming very soon and it's it's right around the corner. So if you're not seeing it yet, you might be seeing it soon.

00:14:04 Dewayne

Unless your admins have turned it off so.

00:14:08 Dewayne

But really good useful website. It is updated constantly, so I think you should definitely review it and look at it and and use that as like your you know bookmark it, use that as your like landing page if you're curious about anything about new teams.

00:14:26 Joe

So for those administrative controls.

00:14:30 Joe

Let's say we've got a, you know, a university that's doing taking control of that setting, and it's not Microsoft controlled.

00:14:40 Joe

Or the users aren't potentially going to see that setting show up that toggle until the administrators decide they want to have it displayed.

00:14:49 Joe

But if you've got some early adopters.

00:14:54 Joe

There may be some champions of that tool. There's a way to enable a group of people set of users to get that toggle for team new teams if you want. So if you're not, don't see it. Maybe after after it probably should be seen. Maybe there's an opportunity to ask for a smaller set.

00:15:15 Joe

Of users who could start getting out ahead of that change.

00:15:18 Joe

And start trying it.

00:15:19 Dewayne

Out. Oh yeah, I would. I would 100% encourage any organization listening to this make this available to your at least to your IT admins, your champions, your power users. You know, if you're not comfortable just letting it out in the wild.

00:15:39 Dewayne

Make it available to those audiences so that you can be prepared for the things that are going to look different. You know, Microsoft has lots of support documentation that you can just hyperlink end users directly to it. You know, there's a lot of good.

00:15:54 Dewayne

Guides and stuff like that on that landing page that we just talked.

00:15:57 Dewayne

About but it's still.

00:15:59 Dewayne

Really useful to have first hand you know real world feedback from your people about what they've noticed, cause everybody uses it a little bit differently, right? Like some things might matter to the daily workflow of one person that don't matter to another. And so getting that.

00:16:14 Dewayne

Feedback is is a really critical part of the of the rollout of this. So good good call out.

00:16:21 Joe

Yeah. And you said, you know, there's there's interface changes. There's some things that people are going to need to, you know, some some cheese has been moved. There's there's things that have been moved around and stuff like that. So getting an opportunity to get out ahead of that.

00:16:35 Joe

One of the.

00:16:36 Joe

One of the changes is around how channel chat works.

00:16:40 Dewayne

Yeah, yeah, channel conversations are.

00:16:44 Dewayne

Are flipping over.

00:16:47 Dewayne

We're in the upside down now.

00:16:50 Joe

Well, that sounds scary. You don't?

00:16:51 Dewayne

Yeah. And then not like the stranger things upside down, but.

00:16:51 Joe

Want to go there?

00:16:58 Dewayne

Yeah, that's a huge change. Channels have always relatively looked the same way since teams came out. This is a that's a big change, right? There's some something good though our we, you know, we stick to the Edu side of things. So for any of our commercial listeners.

00:17:19 Dewayne

Commercial listeners, this is maybe not right for you, but for Edu the what is being called the new channels experience or channels 2.0 maybe informally called.

00:17:32 Dewayne

Is only going to show up for you if you're using the new teams client.

00:17:38 Dewayne

And there are some pretty big.

00:17:42 Dewayne

Interesting changes to how channels are going to look. I overall, I think they're good though I think like formatting and stuff like that is it's.

00:17:50 Dewayne

It's good changes.

00:17:54 Dewayne

And with options coming right.

00:17:56 Joe

Yeah, yeah, the the yeah, flipping it up. So you've got the, you know, new new chat starts at the top.

00:18:03 Joe

Slows down. I appreciate that it starts.

00:18:07 Joe

In that kind of formatting formatting mode, where you can more easily understand that you can do some advanced bold and italics and.

00:18:17 Joe

Underlines and things like.

00:18:18 Dewayne

That or stop access.

00:18:20 Dewayne

Mental posts cause, you know in the current implementation, when you start a new conversation in a channel, if you start typing and you hit the enter key thinking you're going to drop down the line, it just sends it, it posted it, and now you're frantically either deleting or editing, you know, whatever it was that you just.

00:18:40 Dewayne

Accidentally sent or in some cases you end up with fragmented conversations where some of it is in one post and some of it is in another. And that just makes things really confusing.

00:18:52 Dewayne

So yeah, I.

00:18:52 Joe

I think that's the other thing that this does is it brings that a single conversation sort of into a single thread and it it more easily keeps you inside of a thread where you're written replying to that thread. It's it's definitely much harder now to accidentally create kind of a broken conversation.

00:19:11 Joe

And again, I think the ability to more easily see you know how to give a subject to your.

00:19:18 Joe

You know your message, your post, which is helpful is right there and you can still go ahead, make an announcement.

00:19:25 Joe

And that's more easily able to see now too.

00:19:29 Dewayne

Are you an extension agent? Just getting started with teams, or maybe you're experienced, but you're looking to improve your digital cloud skill set. Are you an IT pro supporting extension programs at your university? Well, you're invited to join us in the community working to empower extension agents and their support staff to scale up and learn together.

00:19:49 Dewayne

If you're interested, visit AKA dot Ms. forward slash. Join Cloudy County to sign up and join us for monthly training sessions and open discussion with your hosts of the shift show. Cloudy county extension, essential cloud skills 4 extension by extension.

00:20:08 Dewayne

Yeah. So to your point about things flipping over, if you look at social media, almost any social media platform.

00:20:21 Dewayne

Out there.

00:20:22 Dewayne

When you log into it in your web browser and you want to read posts, typically the newest ones are.

00:20:30 Dewayne

At the top.

00:20:31 Dewayne

And you would Scroll down to go back in time.

00:20:35 Dewayne

And if you wanted to start a new message and I'm I'm kind of in my my mind right now, I'm thinking specifically about LinkedIn. You know, that's the one.

00:20:44 Dewayne

Use. If I wanted to start a new post, that's kind of like front and center on the LinkedIn site. It's not at the bottom of my browser window, right? And so the new experience of channels kind of mimics that social media experience that people.

00:21:05 Dewayne

Might be used to using other platforms.

00:21:10 Dewayne

However, teams does not look like that ever, so teams has always been start a new conversation as at the bottom of your screen and your posts kind of flow upward, which is why we were jokingly calling it upside down channels.

00:21:28 Dewayne

UM.

00:21:30 Dewayne

Good news is there is going to be an option so that users can decide which one they like. So Microsoft's not going to force it on to you. I mean that's a relatively large.

00:21:42 Dewayne

Experience change, you know, that's that's a pretty big deal if if teams has been out for like, what, six years, something like that.

00:21:51 Dewayne

Having that flip upside down all of a sudden is is kind of a big deal. So so having an option I think is.

00:21:58 Joe

That's good. Yeah. I guess it gives you. It'll be interesting to see how, if that's in any way controllable by who knows a group policy or Intune policy or some sort.

00:22:09 Joe

Because, yeah, maybe. Maybe you got a lot of documentation out there. You need to change or something like that. Some screenshots and how how to how to operate. But I would hope that most adopt the kind of the top down, the new, the new style. I think that will.

00:22:27 Joe

Again, like you were talking about, it's just got a little more feel to the way most people probably are experiencing these type of threaded conversations in their personal life.

00:22:38 Dewayne

Well, and you know, we can think about different audiences too, like as people enter the workforce, right, they may be used to that social media.

00:22:48 Dewayne

Experience. And so when they look at teens, it will make more sense to them for it to look like that. And so they won't need to change it.

00:22:57 Dewayne

Versus your veteran users who have been using teams for years now, they're probably not going to be super happy that things, you know, got turned upside down. So I think that the option for to let the end user decide how they want to view it along with some coaching inside the app, you know like some tool tips that pop up and say, hey, did you know you could change this or something like that?

00:23:20 Dewayne

Is is a good approach? I think it's the best, the best way to kind of meet in the middle, so to speak.

00:23:27 Joe

My experience, and I would recommend if you feel like it's not working for you, give it a little bit of time. I I feel like when I first started using the new teams and the new channel experience, when I first would switch over to look at the app, I felt like I was, I was, I was looking in the wrong place initially to look at a channel, you know, looking looking down I mean.

00:23:48 Joe

I need to look up top and it took a little while for my eyes as I know I'm going over to look what's new.

00:23:53 Joe

To kind of move over to the top.

00:23:56 Joe

So give it, give it a, you know, give it a week or so you'll. You'll get a handle.

00:24:00 Dewayne

Handle of it. Yeah, I agree. I.

00:24:03 Dewayne

I'm using them upside down now. I got used to it.

00:24:08 Dewayne

But again, I'm all I'm all for end users having the option to decide what works best for them, so I appreciate that that's there, but that's not even the biggest thing. Like we've got a couple more things to talk about. We talked about the resource consumption, you know the RAM in your computer.

00:24:28 Dewayne

That's effectively cut in half.

00:24:31 Dewayne

You and I were comparing notes earlier and and and like I said, it's not uncommon for teams, you know, classic teams to eat, several gigs of memory. Looking at my task manager right now, mine is currently using 607 megs and we are on a call right now. Like I'm looking at you.

00:24:51 Dewayne

Right now, on a teams call, so it's not like I'm not doing anything. You know, I'm actually using it and I'm at, yeah, 610 megs of consumption right now and it wouldn't have been.

00:25:04 Dewayne

Uncommon for me to look at that and see that in the in the several GB range. So that's that's huge. Think about that from the perspective of like your your hardware managers, your your help desks that are specking out systems, you know that's a in a roundabout way that could equate to a cost.

00:25:24 Dewayne

Savings, you know, like we're not.

00:25:27 Dewayne

Pumping up memory in computers so that they can run teams you know or well.

00:25:33 Joe

Not not can't joke about.

00:25:34 Joe

That anymore, yeah, yeah.

00:25:36 Dewayne

Or or older systems that you know. Maybe we were thinking about going out and buying memory and paying a technician to run out there and install some some chips in a computer. Maybe we don't have to worry about that. You know that's that's pretty cool to think about like an actual.

00:25:54 Dewayne

Not just a life improvement with it running better and feeling snappier, but it actually costing us less money. That's.

00:26:01 Dewayne

I wonder if I wonder if they're gonna run a study. Somebody's got to try to.

00:26:05 Dewayne

Figure that out.

00:26:07

I don't even.

00:26:07 Dewayne

Know how you.

00:26:08 Joe

Probably saving some, probably saving some carbon units there and power and energy. So yeah, be something good there. I I noticed. Like if in the classic like you said, if it's using a couple of gigs, I'm thinking well maybe it's cached, you know, a bunch of chat. I've been in a bunch of channels are cached there, but I'm finding that the lower usage on the new teams.

00:26:08

How you quantify that?

00:26:28 Joe

Scrolling through a channel that's had years of of.

00:26:33 Joe

Post is very fast, I can just, I can. I've got one of these Logitech wheels with a flywheel. I can just hit that and spin and it will just crank right through them.

00:26:43 Joe

Way faster than classic wood. I was always kind of like.

00:26:47 Joe

It would get a little ways it would wait.

00:26:50 Joe

Wait, then more would come, and finding much snappier going through, you know, search things like that, jumping straight to where I need to be inside new teams is great.

00:27:03 Dewayne

We stick to a, you know, we have a, a, a thing for land grant universities, right? Like a passion for supporting that, that kind of mission. The land grant system is awesome. There's so many amazing things, innovative ideas and and research that comes from that. And then that research is taken out.

00:27:25 Dewayne

And extended alright to everyday people who get to learn about better ways to do things and and, you know, farmers and growers and all kinds of stuff that get to to learn from that research through the extension program.

00:27:40 Dewayne

But our extension agents at how would say almost every land grant university faced this universal struggle.

00:27:50 Dewayne

Are they're they're juggling multiple identities, right? They in some cases are employed by the county that they live in. Right? The county that they work for, maybe not live in, but the county that they work for. So they work for, you know, cloudy county.

00:28:07 Dewayne

And they have a identity there. They have a login, they check their payroll, they log in to their computer with it, right? But then they also have like this.

00:28:19 Dewayne

You know, appointment, if you will, with their State University under Bolt University, we're making this up as we go. So. So now you've got, you know, Joe agent@thunderbolt.edu along with Joe.

00:28:40 Dewayne

Jasper@cloudycounty.com, you know, and you have these two.

00:28:45 Dewayne

These two user accounts and.

00:28:48 Dewayne

Let's say both your university and your county are using teams.

00:28:54 Dewayne

Like was not a super smooth experience. You know, we have a video on our YouTube channel with the.

00:29:01 Dewayne

Admittedly janky workaround for that, right? I mean, we're we're telling people to run their browser in a different account and then run their teams desktop in another account, and I am so happy to say.

00:29:16 Dewayne

All that can go away with new teams.

00:29:20 Joe

There is no jerkiness with this. This is amazing. What's what's been available? Yeah, so the the need to have, like you said, a A teams app logged into one account and your browser running in another account and trying to decide which one should be in the browser and which one should be in the teams app.

00:29:39 Joe

Now we get.

00:29:41 Joe

Multi tenant multi account capabilities in the teams new teams app which and allows us to have sign in to one app with multiple accounts.

00:29:54 Joe

Which between them easily don't have to sign out sign in. You're signed into both at the same time.

00:30:01 Joe

And those both can hit two different organizations.

00:30:04 Joe

And seamlessly you can access A-Team across multiple organizations. You can seamlessly support multiple accounts from different organizations and you can stay signed in and receive notifications that stay on calls, switch orders during the call. It's I don't know what they did, but that's the most amazing thread.

00:30:26 Joe

Threaded threaded changes in here where these things are allowed to maintain and stay going and active.

00:30:33 Joe

Get all your notifications. It's it's great.

00:30:36 Joe

No more excuses that you, you know, you weren't signed in London so.

00:30:40 Joe

That might be a problem.

00:30:43 Dewayne

I missed the call because I forgot which account to sign it to.

00:30:47 Joe

Exactly. So that's kind of gone so. But I think overall the life of a dual appointed person like we have a lot of edu's like this an extension, this is really going to make their life so much easier and accessible to both.

00:31:06 Joe

Works to maintain and do their work.

00:31:09 Dewayne

Yeah, yeah. One of the things that you said, I wanna I.

00:31:13 Dewayne

Want to kind of revisit that is interesting is you were talking about like you have to decide.

00:31:20 Dewayne

As as it stands today, you have to decide like, OK, this is the account that I'm gonna run in my browser.

00:31:28 Dewayne

And then this is the other account that I'm going to run in, like full blown teams, which having to make that decision kind of forces you to decide which one is a lesser priority almost right, because like the browser one is not going to have all the bells and whistles of the desktop one.

00:31:47 Dewayne

And granted, yes you you could still see both side by side. It's still not a unified experience.

00:31:55 Dewayne

And so this for the IT nerds that might be listening, this is a new feature called mtma. Sounds like the latest St. drug, but it's not. It's multi tenant multi account is what it stands for. And yeah of course check the show notes for links to documentation.

00:32:15 Dewayne

But mtma means that you can sign in to your teams app with multiple work accounts at the same time.

00:32:24 Dewayne

And when you receive messages, they just pop up on your computer like you know, I do this at work. I have the account that you and I use the the organization that you and I use to run our extension, you know, group our, our learning community. I have that signed into the same teams.

00:32:47 Dewayne

App as my work account, so if there's a message posted in that community and somebody tags me in a channel, I get a notification right away and when I click it, it just takes me right to that Channel. It doesn't disconnect me from anything. There's.

00:33:01 Dewayne

You know, long process of switching like you would as a as a guest, which we'll talk more about that in a minute, but there's no it's it's, it's really, it's really fluid, it's really smooth and they did. I don't it's.

00:33:19 Dewayne

It's magic. That's all I can say is it's magic. If if you don't have new teams yet and you're an extension agent, start asking for it because it is going to make your life a lot easier. The the ability to be in multiple accounts at the same time is something that people have been asking for since teams.

00:33:40 Dewayne

Came out.

00:33:42 Joe

And if you're you're an IT person on this call who can help and manage this this you want this to because this will simplify your work on trying to train someone how to manage a separate browser, separate browser profiles, choosing which account to log into teams, all those go away with this. So that would be.

00:34:02 Joe

You know another group of people who probably want to lead the charge in getting access to this as it starts to roll out in preview.

00:34:11 Dewayne

Yeah, I'm gonna. I'm gonna get on a soapbox for a minute. Because we had two episodes kind of similar to this.

00:34:19 Dewayne

One of them was called meet your users where they are. I think that might have been our very first episode that.

00:34:25 Dewayne

We that we.

00:34:26 Dewayne

Ever had on on the channel and in doing this for extension agents literally meets them where they are, they are in this situation, they are in this, this.

00:34:40 Dewayne

This life, this dual identity, you know, kind of crisis. Yeah. Episode one, driving adoption meeting users where they are holy smokes run episode 30. It's been a minute. That's cool. So yeah, it this is as an IT you know IT information you know services right servant that kind of thing is.

00:35:00 Dewayne

Are things that we talked about in that episode? Yeah, this is something that will definitely benefit the people that you serve.

00:35:09 Dewayne

You know, especially in the land grant system, those extension agents.

00:35:13 Joe

You could. You could also just so if people are a guest in other orgs in each of these accounts they have, you can easily switch into those other organizations where your guests too. So it all is, you know, it's all kind of integrated and easy to see how to jump between all of these different.

00:35:35 Joe

With respect to the different accounts that you might have that would get you into those orgs?

00:35:41 Dewayne

Yeah. And that's that's kind of the second scenario that we are familiar with.

00:35:46 Dewayne

And the extension, you know landscape the the first one was you have two completely separate accounts. You have a county account, you have a university account, right? And you're jockeying between both of those. The other situation that we've seen is you might only have one or the other. So maybe you only have.

00:36:06 Dewayne

The university account. Or maybe you only have a county account depending on.

00:36:11 Dewayne

Relationships. Right. We used to joke here in Florida that we have 67 counties in the state of Florida and we would lovingly say that that meant we had to negotiate with 67 different governments. So just think about.

00:36:28 Dewayne

That pleasure. Right. And so it always goes a little bit differently depending on who you're talking to, right. We had some counties that, you know would say to the university, like, yeah, just manage all of our IT stuff. That would be great. You know, that takes it out. The burden off of our shoulders. Right. That's.

00:36:44 Dewayne

Cool. And we'd have other counties that would say, you know, well, we're more important than a fortune, you know, 100 company. And we run our business like it's a, you know, publicly traded, you know the the Stock Exchange you know, and do all kinds of really fancy stuff. And so yeah, it just depends on.

00:37:04 Dewayne

Your relationship between your county and your university. If you find yourself in this situation, so the second situation would be I only have one account.

00:37:13 Dewayne

But I've been invited as a guest to the other the other organization.

00:37:21 Dewayne

And again, going back in the in the way back machine, what was it episode eight, I think of our. Yeah, episode eight. We talked about what it, the nuances of being a guest in teams and now with teams 2.1 we should basically just delete that episode or just keep it for posterity.

00:37:40 Dewayne

Because it's completely.

00:37:41 Dewayne

Different now it's completely different. The experience is so much better.

00:37:50 Joe

The notification system you're definitely going to want to be familiar with that, and that's been enhanced too. So the ability to manage where a lot of these notifications might have gotten hidden previously, they do now have an, you know, opportunity to kind of surface up. So that's something you'll want to, you know, want to pay attention to.

00:38:11 Joe

And manage a little differently, perhaps in this situation.

00:38:14 Dewayne

Yeah, it's it's, uh. I'm gonna get into the weeds here just a little bit. When you when you add someone as a guest to your team, they're from another company.

00:38:27 Dewayne

That actually more or less creates an account for that person within your company.

00:38:35 Dewayne

And that's how you add them to the team. And I've seen situations where people will go into that super useful search bar in teams, right? And they'll search for their colleague. That's been added as a as a guest, and they'll just send them a chat message.

00:38:52 Dewayne

Well, that chat message isn't going to where they likely are working every day, which is their company, their county, their university, whatever, whatever it may be, it's going to their account that you created for them in your organization. And typically what would happen.

00:39:12 Dewayne

Is that person would receive an e-mail like an hour later. That said, hey, your work, you know your your colleagues trying to connect with, you know, they're trying to send you a message and they'll click the e-mail and it will force their teams client to switch over to that company because in classic teams, there's this notion of.

00:39:31 Dewayne

Of having to switch back and forth between companies, new teams.

00:39:38 Dewayne

So much better.

00:39:40 Dewayne

The way it works now in teams 2.1 somebody searches for you in their company. They find your guest account, they send you a message, it just pops up on.

00:39:48 Dewayne

Your computer and you answer it, and there's no switching. It's seamless. It just comes right through.

00:39:53 Dewayne

You you respond to them, you can do it while you're on a call. You can join channel meetings from other companies without having to switch your teams app over and lose visibility into everything that's going on in your company. The guest experience, it's.

00:40:14 Dewayne

It's it's top notch now it's it's real world, it's.

00:40:18 Joe

And probably should just talk about that if you've used to be doing that, there is probably a greater potential now where you could actually communicate to that person directly.

00:40:31 Joe

To their account in their organization, instead of going through this sort of.

00:40:36 Joe

Guest account in your own organization where they.

00:40:40 Joe

Have to switch.

00:40:43 Joe

Teams client into your organization to actually chat with you. Just be aware that there's.

00:40:50 Joe

Potentially, depending on how your organization set up greater potential to communicate directly in chat.

00:40:57 Joe

With people outside of your organization. So if.

00:40:59 Joe

You're typically been doing that right now. If you still are, this is an opportunity to think about the ability to actually start a chat message directly with that person.

00:41:10 Joe

Outside of your work.

00:41:12 Dewayne

That's a good point. The the guest experience and the and the improvements that have been made around it, I feel like are working.

00:41:23 Dewayne

The the the whole train is working towards a more seamless experience regardless of how many organizations you're a member of.

00:41:32 Dewayne

I'm a guest in several different.

00:41:35 Dewayne

Organizations and it's so nice to be able to within just like less than a SEC.

00:41:41 Dewayne

Take a peek at any kind of activity that was happening. Could have been A tag and a channel. It could have been where they mentioned the entire team. It could have been a chat message that was sent to

me and those those things kind of pop up on my screen. And if they if I miss it, let's ignore it. Right. There's an activity feed.

00:42:02 Dewayne

That's specifically dedicated to activity that's happening in other organizations that you're a guest member.

00:42:11 Dewayne

Which is super useful and it gives you information without you having to really dig into it. So you can click it, it's going to be up at like the top right corner roughly of your of your teams app, and you'll be able to see like, oh, your name was mentioned.

00:42:27 Dewayne

Oh, a channel that you're a member of was mentioned, you know. Oh, you missed a chat message. And you can click that.

00:42:34 Dewayne

And dive right into it again, without it interrupting your normal flow of work. And so I think.

00:42:41 Dewayne

Wrapping this kind of part up, regardless of the scenario you find yourself in as an agent, as an extension agent, if you've got two accounts, you're covered by MTM, a multi tenant multi account.

00:42:55 Dewayne

If you are a guest, you only have one account, but you are a guest of two different organizations. You're covered because the guest experience is finally first class now, which is incredible.

00:43:08 Dewayne

So super excited about that, I.

00:43:11 Dewayne

Yeah, episode eight. We talked about this, and now here we are on Episode 30 talking about how things have finally changed for the better. I'm super stoked, yeah.

00:43:20 Joe

Progress, progress. It's kind of like we we talk about.

00:43:25 Joe

Search in Microsoft 365 is it's not remembering.

00:43:30 Joe

There something is, but it's more around what it is to discover it. In this case it's almost.

00:43:35 Joe

Like it doesn't.

00:43:37 Joe

Where you are anymore? It's just who you are and you're going to be able to discover your notifications from wherever. Whatever. It doesn't matter where it's at. It's just who you you have access to all of it in the same reverse. Someone getting connected to you is smoother this way too.

00:43:56 Dewayne

I've got one last.

00:43:58 Dewayne

Bonus Cherry on top Cookie you know, pro tip.

00:44:04 Dewayne

Admittedly, this is targeted more at the IT audience, but if you're not an IT admin, don't tune out, because if you understand all of this, you'll understand the wonderful experience that you could have as a as an end user that finds himself in this situation. One more acronym to throw into the.

00:44:24 Dewayne

Acronym Salad MTO, which stands for multi tenant organization.

00:44:31 Dewayne

And this is a situation that's not that uncommon thinking more around.

00:44:39 Dewayne

Academic medical centers, you know, or multiple, you know, fragmented university systems kind of thing.

00:44:47 Dewayne

But imagine your university.

00:44:50 Dewayne

It has its own Microsoft 365 subscription.

00:44:54 Dewayne

And that university also owns a hospital, and that hospital has its own Microsoft 365 subscription.

00:45:02 Dewayne

Multi tenant organization settings will let you automatically send to users over. You can actually like how you can share a document. You can now share a user and you can share your users to that other organization and they will be sent over as guests.

00:45:23 Dewayne

And those guest accounts are automatically admitted basically into that other system. And when you combine that kind of synchronization of user accounts with the feature set in new teams.

00:45:39 Dewayne

That means that's that's some pretty powerful stuff, because now you can search for people who are in that other company.

00:45:48 Dewayne

In your team search bar, you can find them just like they were a member of your own company. You can see their phone number. You can see the details on the people card, their job title, their e-mail address. You know those types of things. You can start chat messages with them.

00:46:04 Dewayne

And if.

00:46:04 Dewayne

In a perfect world, new teams was kind of the standard setup. Here they were going to get your message right away and be able to respond to it. And so now that whole term of multi tenant organization starts to make more sense because you've got two completely different Microsoft 365 tenants or subscriptions.

00:46:25 Dewayne

Operating as if they were one.

00:46:29 Dewayne

And that is.

00:46:30 Dewayne

Super powerful. I'll drop a lot of nerdy documentation about that in the show notes, but that's.

00:46:37 Dewayne

That's common scenario, yeah.

00:46:40 Joe

So right now you can bring somebody in, let's say, from the hospital into your team as a guest.

00:46:46 Joe

And you're not going to see well, but right now, that's all you you can do or or previously before MTO.

00:46:47

The member.

00:46:52

Oh yeah.

00:46:54 Joe

And you're right, you're not going to get a detailed, you know, detailed the contact cards and all these kind of things around them. But they're.

00:47:02 Joe

They're probably someone you trust. They they could be, you know, almost on the same payroll system and all that kind of stuff. So this method basically is bringing those folks in is.

00:47:13 Joe

Trusted guests.

00:47:16 Joe

Yeah, through basically a member of your org and vice versa.

00:47:21 Joe

Yeah, that's very powerful, I know.

00:47:24 Joe

Situation I'm in. Yeah, definitely. There is a Health Center connected. I know we have teams between the orgs and people trying to interact and collaborate.

00:47:36 Joe

Date and they've got to decide. And the Health Center has two accounts. Usually they've got a Health Center account and the university account, so it can be really confusing for.

00:47:46 Dewayne

Them yeah, yeah.

00:47:47 Joe

Depending on, you know if they, if they're signing into a computer that's Health Center, they're going to, you know, things are going to work. One way they sign onto a different computer, that's their university. Things are work in a different way and understanding where the the hoops to jump through and things like that. This would definitely help.

00:48:03 Joe

Again, doesn't matter where you are, just who you are and hopefully everything is kind of in that team's hub with respect to your identities and you can access all of those much more smoothly.

00:48:15 Dewayne

Yeah, yeah, it's it's the future for this is really bright. I'm really excited. Lots of movement in that space. Lots of new things coming out at a really rapid clip. It's the advancement. There is, is cool and it's it's just neat to see Microsoft kind of recognize.

00:48:35 Dewayne

Hey, there's a lot of a lot of outfits in this in this kind of situation.

00:48:40 Dewayne

Where it's.

00:48:41 Dewayne

It's 1.

00:48:43 Dewayne

Company almost, but for whatever reason, there's two different Microsoft 365 systems within it.

00:48:52 Dewayne

In from an IT admin perspective, like when you talk about what we would call like a tenant collapse like trying to move everybody into one that's a, it can be a nightmare, right? It's a lot of work, but having two completely separate separate systems that operate as if they were one using this multi tenant organization setup.

00:49:13 Dewayne

Is really going to save.

00:49:15 Dewayne

A lot of hair.

00:49:16 Dewayne

From SIS Edmonds, you know and and it's going to make the end user experience a lot better, which I think is, I mean literally that's a win win, right? We wouldn't love that. So that's mtma.

00:49:35 Dewayne

Multi tenant multi count for you agents that are in you got a county account. You've got a State University account and then we have MTO which is a special.

00:49:46 Dewayne

Set up, which is how you could kind of combine two completely different organizations or companies. Or gosh, I'm mangling my words here. You could combine two completely different Microsoft 365 subscriptions that happen to fall within the same.

00:50:03 Dewayne

Overall organization, they're under the same umbrella if if you will so.

00:50:07 Joe

Can you bring in more?

00:50:08 Joe

Than one other can you is.

00:50:09 Joe

It sort of a.

00:50:10 Dewayne

Hub kind of spoke. It's it right now it's up to A5.

00:50:12 Joe

Right.

00:50:17 Dewayne

Yeah, yeah. There's some new very new admin controls in the admin Center for setting up a multi tenant organization and it states that you can do up to five which?

00:50:30 Dewayne

Is I mean?

00:50:31 Dewayne

You think about it. That's a lot like. We're not saying, hey, every university in the entire state of Florida should all like hook up and become the same.

00:50:38 Dewayne

That's not what it's for. The documentation is pretty clear that it says this is not for crossing organizational boundaries. So in that that illustration of where university we have a university and a hospital.

00:50:56 Dewayne

That's the same organization. They just kind of operate independently. That right there is a good use case for this, not a good use case to say, hey, Land grant university, you should set up a a connection to all 67 counties in your state. No, that's not what.

00:51:12 Dewayne

This is for.

00:51:15 Dewayne

That's where multi tenant multi account.

00:51:16 Dewayne

Comes into play and solves that problem, which makes me really. I'm really happy to to say that.

00:51:23 Dewayne

No matter the situation almost, I would say no matter the situation, there's a solution in new teams that accommodates it.

00:51:31 Dewayne

Right, that's.

00:51:33 Dewayne

That's awesome.

00:51:35 Joe

Been some hard work and it's coming to fruition. Definitely excited to get this officially in everybody's hands.

00:51:42 Dewayne

Yeah, kudos to the engineering team that made this happen. I just can't even imagine the amount of time I know this has been a long time in the making.

00:51:52 Dewayne

In the work that they have done to to rebuild this from the ground up like one of the most prolific applications that Microsoft has ever made, they rebuilt. You know, that's like on the same level as rebuilding Windows, you know, which doesn't happen very often. So it's just.

00:52:11 Dewayne

Yeah, great work to them. Big, big hats off to them. Super proud of them.

00:52:17 Joe

And I guess we're we're used to. We were used to like office getting updated like every three years. You know, you'd wait for fancy new ribbon and menus and some features. I think it's kind of a build up of of six years here of changes that we're going to see it's going to be it's like.

00:52:37 Dewayne

Yeah. So if you're not seeing it now, look for it soon and maybe reach out to your IT contacts and say, hey, I heard about this really cool.

00:52:45 Dewayne

Thing these couple of nerds on the Internet told me about and, you know, see if you can get added to a group or whatever it might be to try and experience it and, you know, connect with us. Let us know what you think. I'm not afraid to hear feedback.

00:53:00 Dewayne

Connect with us on LinkedIn. You know Joe and I are both really active there, you know? So send us a connection request. Tell us what you think of it. You know, so we can get some feedback. But I.

00:53:10 Dewayne

Think it's overall, you know, obviously it's in preview, so it's not 100 per.

00:53:17 Dewayne

Feature parity yet, but the improvements that this thing has made for me just as far as being a guest of other companies is 100% worth any kind of shortcoming it might have in features now while it's in preview. So I'm I'm all in. I'm all, I'm all new teams.

00:53:34 Dewayne

All the time.

00:53:37 Joe

Well, big, big win for teams, team and.

00:53:42 Dewayne

Is that their win?

00:53:42 Joe

That's a big.

00:53:43 Joe

Yeah, I'm sure that's a win for them.

00:53:46 Dewayne

They're moving into wins. They're not on the call, but they get one.

00:53:49 Joe

They get one. We're giving them one. That's funny.

00:53:54 Dewayne

Good segue.

00:53:58 Dewayne

Yeah, let's talk about our wins. We talked about a big win, which is new teams, but now let's talk about some personal wins. We always like to end on a positive note. Joe, what is something positive that's happened to you in the last month or two? What what have you survived?

00:54:13 Joe

Yeah, glad to be back on land. Although I, I I probably would love to have continued.

00:54:18 Joe

Yeah, I had a amazing experience with a.

00:54:24 Joe

An expedition cruise up into the Arctic NW passages area of Canada. We started in Kangaroo lusak, Greenland.

00:54:35 Joe

And southwest part of Greenland and we're spending 15 days. Supposedly we're trying to and over in through the Northwest passages and try to get to a place called Resolute Canada and fly out of there.

00:54:50 Joe

On the 15th day.

00:54:52 Joe

That's about 1700 miles north of Calgary, so we spent a lot of time up in the Arctic Circle, polar bear, polar bear Cubs.

00:55:04 Joe

Whales. Beluga whales. The ship we were on was amazing. Couple of helicopters. So helicopter rides.

00:55:13 Joe

Did a sea kayaking portion of this trip, so I was out sea kayaking among iceberg.

00:55:21 Joe

Got to stand up on some some first year ice.

00:55:25 Joe

Out on a, you know a.

00:55:26 Joe

Floating, you know, huge portion of ice.

00:55:29 Joe

And saw narwhale. It was fascinating visit, you know, visit a very small towns throughout this area, eat some native food whale. I tried everything but coming around when we were trying to leave.

00:55:47 Joe

There was way too much ice, way too much wind. We got delayed a couple days getting out of resolute and that turned into basically another eight days at sea trying to get home. There were forest fires in Canada that cost us the ability to get.

00:56:07 Joe

Planes to US charter planes and pilots, they were rescuing people out of Yellowknife, Canada. And then we tried to.

00:56:16 Joe

Get all the way over to Greenland and fly out of.

00:56:21 Joe

Where we flew into and we lost our pilots to some special military operation and that was plan C. We're on the plan D. Eventually we find a we find a port that we can get in and out of in Canada.

00:56:32

Right.

00:56:40 Joe

There's no sea ice. It's got long enough runway to take an aircraft and we finally make.

00:56:44 Joe

Back home. OK, it was it was an.

00:56:44 Dewayne

It. Wait a minute, that's.

00:56:46 Joe

Amazing. Amazing trip.

00:56:47 Dewayne

That's terrifying. We're like, OK, the runway is long enough that the plane can get off the ground. That was like one of the criteria.

00:56:54 Joe

Well, resolute. Again it's way, way up there. It's just a little stop and it had like a gravel runway in it. You could only have the aircraft was pretty small. They would, they would have to take two aircraft flights for us. There was 100 people on this on this cruise.

00:57:13 Joe

So yeah, we were looking for places that could handle certain type. Yeah, exactly. Wow.

00:57:16 Dewayne

For enough runway.

00:57:21 Dewayne

Well, I'm glad you made it back.

00:57:22 Joe

Yeah, yeah.

00:57:25 Joe

Obviously everything I saw all that kind of stuff was was amazing the experience, but also the.

00:57:32 Joe

It's called the humanity of being on that ship and peoples lives.

00:57:37 Joe

Not really sure you know what's happening.

00:57:41 Joe

Awesome group of expedition leadership. Really, really excellent with this company Quirk and her quirk expedition. But the people on it, we all just.

00:57:53 Joe

We all understood that we we chose this trip. It's an expedition in the Arctic. You never know what's.

00:57:57 Joe

Going to happen.

00:57:58 Joe

And we lived that and it was amazing to be with that group of people and just accept that and.

00:58:05 Joe

Those extra day eight days turned into I don't know, karaoke and dancing and crazy bingo and.

00:58:13 Dewayne

And a drink or two, I'm sure. Yeah, well, that's cool. I'm glad you're back. I was tracking you. You sent me a link to your Garmin. Thing wasn't LoJack. It was Joe. Jack.

00:58:28 Dewayne

That was terrible.

00:58:33 Dewayne

You talked about planes. You were with me for one of these. My son has decided that he wants to enter himself into the cheapest hobby that he could possibly find, which is becoming a pilot. So.

00:58:49 Dewayne

He's only 13. I have time, but a shout out to an extension agent extension agent Stacy Strickland, who also have the pilot. Yeah, he's a trip. He he offered to take my son up in a little tiny airplane.

00:59:00 Joe

He's he's awesome.

00:59:08 Dewayne

I I did not go it. There wasn't enough room for me. If there was a room for me, I probably still wouldn't have gone. I'm terrified of flying. I don't know why, but this was like a.

00:59:18 Dewayne

Like a Mazda Miata with wings. Basically, it was 100 horsepower technium P92, I think was the model and they went up and my son loved it. I was surprised. He, he he loved it. He got to fly it. He got to.

00:59:38 Dewayne

Move around and bank and turn and fly over a lake and then later a really cool program called the Young Eagles program. You met me at the airport and we got to see a bunch.

00:59:51 Dewayne

Pilots take off and take kids up and let let youth experience flight which what an amazing.

01:00:02 Dewayne

Contribution. That is, that's crazy. Like these are pilots, they take their own time, their own money and they they go out and they take kids up so they can experience flight, which is not something a lot of people get to do, you know, in a.

01:00:16 Dewayne

In a small aircraft.

01:00:16 Joe

I think it took like what 3030 kids up maybe over like 4 hours, 40 kids. Amazing that they were doing.

01:00:19 Dewayne

Ohh my gosh, it was.

01:00:24 Dewayne

Yeah, just. Yeah, they were flying like 8 to 12 and it was really organized, yeah.

01:00:25 Joe

Lianne, take it, take off, grab another kid. Take off again.

01:00:29 Joe

And your son got into.

01:00:31 Joe

Like the most awesome aircraft on that flight? Ohh.

01:00:35 Dewayne

Ohh my gosh, that thing was a I think it was called a A A Ryan Navion I think was what it was called a. It was basically a like a.

01:00:49 Dewayne

Kind of a.

01:00:51 Dewayne

Rendition of the P51 and it was like Super Chrome the guy.

01:00:58

The guy told us he said the worst.

01:01:00 Dewayne

Part about owning this aircraft is cleaning it.

01:01:04 Dewayne

Which I I could totally I could totally tell I was like.

01:01:08 Dewayne

This thing you can see.

01:01:09 Dewayne

Yourself in it, I don't know.

01:01:11 Dewayne

I don't know how many bugs you hit when.

01:01:12 Dewayne

You're flying in an airplane.

01:01:15 Dewayne

But yeah, cleaning this was probably a job.

01:01:19 Dewayne

You know, so maybe I can send my son over to to his hangar and have him start, you know, wax on, wax off on on the aircraft.

01:01:28 Joe

Well, you got to make sure he.

01:01:28 Joe

Understands all sides of aircraft in flight school.

01:01:33 Dewayne

Yeah, yeah, yeah. He's he's. He's really big into flight simulators and and learning.

01:01:39 Dewayne

And he's he's watched all he he can tell me every kind of airplane that's out there now. He he's really into it so that.

01:01:47 Dewayne

That was really cool. I was really proud of him. That's like my proxy win, you know, he got to fly, but I got to.

01:01:53 Dewayne

Watch him fly so.

01:01:56 Dewayne

It was. It was a really cool experience and big shout out again. Just a really cool way that extension agents make an impact. You know, it's my son's life is likely forever.

01:02:09 Dewayne

By that moment that he got to confirm and validate like I love this. You know, he loved it.

01:02:18 Dewayne

So big thank you to Stacy. I really appreciate him taking the time to do that. That meant a lot to to me and my family and especially to my.

01:02:26 Dewayne

Son, he was.

01:02:27 Dewayne

He's stoked.

01:02:29 Dewayne

It's going to.

01:02:29 Dewayne

Cost me so much money. I'm sorry.

01:02:34 Joe

I'm glad you invited me. That was a fun time to come out there and see those aircraft too.

01:02:38 Dewayne

So yeah, yeah, it was. It was really neat. Oh, alright. Well, thanks everybody. If you listen this far. Good for you. You know, it's a long podcast. If you had an hour drive to work, you made it. You're at work now. Enjoy. But yeah, thanks. This is this is the shift show and this is what we do. We ramble on about.

01:03:00 Dewayne

Little nerdy things and and stuff like that. So thanks for joining us and yeah, we'll see you in the next.

01:03:07 Joe

One. Thanks. Bye.

01:03:09 Dewayne

We hope you enjoyed this episode of The Shift Show. If you found our content useful, please consider leaving us a 5 star review. This will help others find our show.

01:03:19 Dewayne

We'd love to connect with you on LinkedIn and also check out our homepage shift show extension agents can also find us at AKA dot Ms. Slash join, Cloudy County for monthly training sessions. We'll be back next month with a new episode.

01:03:38 Scotty

For a room stand by the beam up landing party.